

## **“Warning Dangerously Low on Shared Disk Space” - Message –**

You might receive this courtesy message when logging into PowerSoftMD. It means **one** of **three** things.

- 1) If you get this message and PowerSoftMD won't let you login then you have lost the networking to your shared drive.
- 2) You are using Windows Vista, Windows 7, or later operating systems and you have the PowerSoftMD Icon on your desktop set to run as “Administrator”. In this case you need to do the following:
  - Right click on the desktop Icon and select “Properties”
  - Select the “Compatibility” tab
  - Make sure “Run this program as an Administrator” is Un-Checked.
  - Click the button “Change Settings for All Users”
  - Make sure “Run this program as an Administrator” is Un-Checked.
  - Click the “OK” button.
- 3) You are potentially running low on free space on the shared drive where PowerSoftMD's data folders reside.

In this case it's time to have your hardware support people evaluate your main storage drive and plan on upgrades and/or disk clean up.

### **Also Try the following:**

Open your MyComputer or Computer Icon from Windows, then Double click your mouse on the Shared Drive. Sometimes the drive Loses its connection to your computer and this may open it.

If the Drive won't open call your Hardware Network support people to help you re-network the drive.

If the Drive opens and you see a list of folders, then close the list of folders, Right Click on the drive this time and select the “Properties” option to see how much Free Disk space you have. If you are running low contact your Hardware Network support people and tell them the details.