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Secondary Electronic Claims

Sending secondary electronic claims; PowerSoftMD transmits electronic claims in a CMS HCFA 1500 NPI format to the clearing house. Currently, your clearing house may not accept secondary claims in this format, they haven't established a standard way to pass all the information the secondary claims needs.

But, it's our understanding that your clearing house may offer a new service where you can submit you Secondary Electronically via their Web Services, you can contact your clearing house representative to find out more.

Currently these are the choices that we are aware of:

- 1) Send the claim on paper. From the General screen select the top "Print" option, then "Insurance", then "HCFA 1600 NPI", select "Type of Claim" as "S". You will be able to enter the amount the primary paid.
- 2) Sign up for your clearing houses secondary claim crossover feature; contact them directly for this. Typically they can automatically submit secondary claims for many different carriers.
- 3) In the case of Medicare, typically they have a FREE program you can obtain that allows you to fill out and send the claims over a modem. Contact them to check this out.
- 4) Medicare has a provision that if you have less than 10 employees, you can get special authorization to send paper claims. Contact them to check this out.
- 5) Contact your clearing house and use their Web Service to submit Secondary Medicare claims.