

eScripts FAQ

Q) How can I enter that someone has No Medication Regimen?

On and open SOAP Note for the Patient, sign in to eScripts as though you were going to write a new Script. On the Compose Rx screen on the far right click the check box "Takes No Meds". The next time you bring up the Patient's SOAP Note screen the "Meds Regimen" button will change to the light blue color. If you use the button to open the Regimen window it will say "Takes No Medications".

Q) How can I enter that the patient has No Allergies?

On and open SOAP Note for the Patient, sign in to eScripts for that patient, then select the "Allergy/Intolerance" button then select "No Known Allergies". You can do the same process and select "No Known Drug Allergies" if you like.

Q) Can I print a copy of my eScripts?

*Yes, of course, and in addition you can quickly print out an optional Non-Prescription copy of the meds to hand your patient.

Q) What if the pharmacy does not participate in electronic prescriptions?

*You can still send the prescription; it is automatically faxed to the pharmacy, and yes, this still counts as an eScript for incentive programs.

Q) How quickly are the eScripts delivered?

*If the receiving pharmacy actively participates in e-prescribing, the delivery is nearly instant! If not, it's still faxed to them immediately.

Q) What do I need to get the eScripts incentives?

*All prescriptions sent through our electronic prescribing interface count towards the incentives. Check with your Medicare representative to find out what your specific requirements are. Remember if you are using PowerSoftMD Certified and you are getting Meaningful Use Incentives, you will not get both.

Q) What if my internet is down? Can I still do traditional print prescriptions?

*Yes, and the system allows you to add the medications you prescribed to their list of current medications in eScripts for contraindication checking.

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Q) Why should I use eScripts? What are the benefits to me?

*In addition to the Medicare incentives, there are many benefits of eScripts: they arrive at the pharmacy much faster, you don't have to manually fax your scripts, you can save your patients' money by checking which medications are in formulary, contraindication checking is built-in, and much, much more!

Q) What about mail-order pharmacies?

*They generally work like other pharmacies. Sometimes, they require some information in a different format, which is easy to correct.

Q) How do I get the mail-order pharmacy format?

*Simply click on the patient's name on the status page, click "Re-transmit Batch" & choose the "Mail Order Pharmacy - Fax Only" option.

The only other difference is for the Express Scripts pharmacy. Simply add the following address to all your Express Scripts using patients & Express Scripts will automatically select the correct local mail order dispensary & forward the scripts to them.

The Express Scripts pharmacy is...

14042 Riverport Dr
Maryland Heights, MO 63043
Phone # 877-697-7088
Fax # 866-825-6605