PowerSoftMD by Data Tec

LabCorp
Requested Laboratory Tests Not Received
(Windows 7)

When a lab request is not received by LabCorp, you generally just need to restart the **HyperSend** Service.

1) Go to the control panel
2) Open administrative tools
3) Open services
4) Click on Agent
5) Click restart
6) After the Agent service restarts, go back to the administrative tools
7) Open the Task Scheduler
8) Click the folder on the left side of the screen
9) Locate & right click the LabCorp task
10) Click Run

Wait 30 minutes and check with LabCorp if they have received the files.